

# PROFESSIONAL SERVICES



**Benefit from our experienced team** of workforce change experts for services, training, and support.

*HumanConcepts Professional Services* follow the continuum of your relationship with HumanConcepts. We help you develop a strategy, set goals, implement, deploy, validate, and optimise your organisational change management and workforce decision solutions.

*HumanConcepts Professional Services* helps your organisation reach its most important business objectives by providing the following Services:

## About HumanConcepts:

HumanConcepts enables enterprises to better manage organisational change of all types, including growth, rightsizing and reorganisation.

Using solutions from HumanConcepts, customers can achieve organisational agility, more easily understand how they are organised, plan for the future, and transition the workforce to its optimal state. Used by many of the world's largest organisations, HumanConcepts solutions provide immediate return on investment by enabling companies to reorganise faster, manage financial targets, stay in compliance and reduce both cost and risk. The company's products are certified by leading ERP and talent vendors such as Oracle, SAP, PeopleSoft and Lawson.

HumanConcepts is based in Sausalito, California, with offices in the United Kingdom and Germany.

## Core Services

Core services are employed to help you configure and deploy the *HumanConcepts Organisational Planning Suite* and *Transition*.

Core services include one or more of the following:

- Implementation Services
- Portal Integration Services
- Data Transformation Services

## Premium Services

*HumanConcepts Premium Services* focus on thought-leadership innovation beyond the "business as usual approach." Premium services include:

- HR Data Visualisation Best Practices:  
Our consultants work with your key stakeholders to define the visualisations and metrics that best meet your business requirements. Determining the optimal measures, metrics, constraints and visual highlights for a set of end users can dramatically increase system value.
- Separation Management Best Practices:  
Our consultants can help you determine how to best address complex separation management challenges such as severance payment calculations, regional legal requirements, bargaining employee requirements (e.g. bump & roll) and management of voluntary and involuntary RIFs.

## Custom Consulting Services

HumanConcepts understands that not all organisations are the same. Many of our clients have needs beyond basic program installation and configuration.

Our *HumanConcepts Professional Services* Consultants can work with you to determine the best utilisation of our solutions to address your organisation's unique challenges.

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